

FunFangle

Full FunFangle details can be found on the GoCrossings website.

What is FunFangle?

FunFangle is a cashless spending account system that frees your camper from having to carry cash or a credit card around with him/her at camp. Funds can be deposited electronically before campers arrive at camp, and parents have access to see spending or even make additional deposits while the camper is away. Each camper is given a wristband that connects to his/her account, and only needs to scan the band at the register to make purchases.

Is FunFangle required?

No, FunFangle is optional. We take cash, credit/debit cards, and checks.

How do I activate my account?

You should, after completing your Crossings Participant Registration, receive an email from FunFangle with a link to access your account. If you did not receive the email within 24 hours, check your spam folder first. If you still don't see an email, you can go to <https://crossings.funfangle.camp> to set up an account. *Make sure you use the same email address that you used to register your camper.*

How do I reset my password?

At the bottom of the login screen, you can request a password recovery code. This will send the code to your email (check your spam). You will have one hour to return to the login screen to enter the code. Do not enter the code on the login screen. Rather, at the bottom of the screen go to the page "Enter Validation Code". Enter the code there and reset your password.

How do I make a deposit?

Log into your FunFangle account. Click on one of your campers, then click the blue "Deposit" button to the right. This will guide you to choose how much to deposit per camper, and how you want the funds handled at the end of the week. Funds deposited are available immediately to your camper.

Please make your initial deposit prior to your camper's arrival at camp. We cannot take initial deposits once your camper arrives at camp.

Does FunFangle take a fee out of my deposit?

We cover all processing fees. Your camper will receive the full amount of the deposit in their spending account.

Can I transfer funds to another sibling at the end of the week?

Yes, you will have 48 hours to transfer to another sibling before the funds are processed for refund or donation.

Can another camper use my child's account?

The wristbands must be cut off once they are secured to the camper's wrist, so there is little chance of another camper using the wristband. We have the added security of photo identification. If you upload a photo in your FunFangle Parent Portal, that photo pops up for confirmation whenever someone tries to spend from the account.

What if my child loses their wristband?

Your camper's money will be safe. They can be issued another wristband and the original wristbands will no longer be connected to your camper's account.

How does the spending limit work?

The spending limit per day on the purchase of snacks and drinks serves as a warning that the camper has reached his daily limit.

Can someone other than the parent make a deposit?

Yes, inside your FunFangle account, navigate on the left hand menu to "Account" then "Contributors". From the contributors page, you can enter their information. The system will send them an invite to contribute to the campers you provide permissions for them to contribute to. Contributors cannot see how much money others have contributed to the camper or what camper may have purchased with others' money.

Do I have to set up an account for my camper to go to the store at camp?

No. Your child may use cash or credit for their purchases.

What if there's another problem?

If you have further trouble, you can contact FunFangle Support: support@funfangle.com

What happens to my camper's account balance at the end of camp?

When you make a deposit, you are asked if you want any remaining funds over \$5.00 to be refunded to you or donated to camp at the end of the camp session (Any balance under \$5.00 will automatically become a donation.) We process these refunds within 72 hours of the end of the session. It could take up to 5 business days for the funds to be deposited back into the account they were originally deposited from.